



Master Plan
for Aging

Cares



2025

Acknowledgements

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Members include representation from the following departments: County Executive Office, Social Services Agency, Health Care Agency and Office on Aging.

Orange County Boards & Commissions

Orange County Older Adults Advisory Commission
Orange County Behavioral Health Advisory Board

Orange County Community Organizations & Partner Agency Stakeholders

Board of Supervisors & District Map



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From the Desk of Michelle Aguirre, County Executive Officer

It is with immense pride and a profound sense of purpose that I present the OC Cares: Master Plan for Aging (OC MPA). This comprehensive five-year plan is a testament to our collective commitment to ensuring that Orange County (OC) remains a vibrant, healthy, and fulfilling place for all residents to live, work, and thrive, especially as they age.

OC is experiencing a significant demographic shift; by 2049, our population aged 65 and above is projected to increase by 66%, and projected to reach 36% of our total population by 2060. This growth underscores the urgent need for proactive, integrated strategies to support our older adults and their caregivers.

Developed through the collaboration and input from County of Orange (County) staff and advisory committees committed to serving older adults, and significantly informed by the OC Older Adult Needs Assessment surveys, the OC MPA is deeply rooted in the voices and experiences of our community. It aligns with the efforts of [California's Master Plan for Aging](#) (CA MPA) and its Five Bold Goals: Housing for all Ages & Stages; Health Reimagined; Inclusion & Equity, Not Isolation; Caregiving that Works and Affordable Aging.

Our plan outlines three priority initiatives, designed to drive meaningful, sustainable change at the local level:

- 1 Housing Security:** Our goal is to ensure housing security with a focus on supporting older adults to age in place. This includes increasing access to affordable, supportive, and accessible housing options, addressing financial instability, and exploring innovative housing models. We are committed to leveraging existing County investments and fostering new partnerships to meet this critical need.
- 2 Public Information & Resource Campaign:** We aim to create a comprehensive, accessible public information and resource campaign for older adults and their caregivers. This initiative will expand awareness and connection to vital programs and services aligned with the State's Five Bold Goals, utilizing platforms like OC Navigator and enhancing community resource fairs across all supervisorial districts throughout the County.
- 3 Enhanced Care Coordination:** This initiative focuses on connecting vulnerable older adults to resources through a whole-person care approach. By implementing a data integration program and expanding the use of existing platforms like Compass OC, we will enhance care coordination, reduce barriers to accessing services (such as transportation), and ensure efficient, tailored support for our aging population.

The County Executive Office (CEO) will lead implementation of the OC MPA, ensuring coordination, progress monitoring, and sustained funding through our Strategic Financial Plan. This plan is more than a County initiative; it is a community-wide call to action, emphasizing the power of ongoing collaboration among public agencies, nonprofit partners, the private sector and the community at large.

Together, we will build a resilient OC where every older adult can age with dignity, security and vitality.

Sincerely,
Michelle Aguirre
County Executive Officer
County of Orange

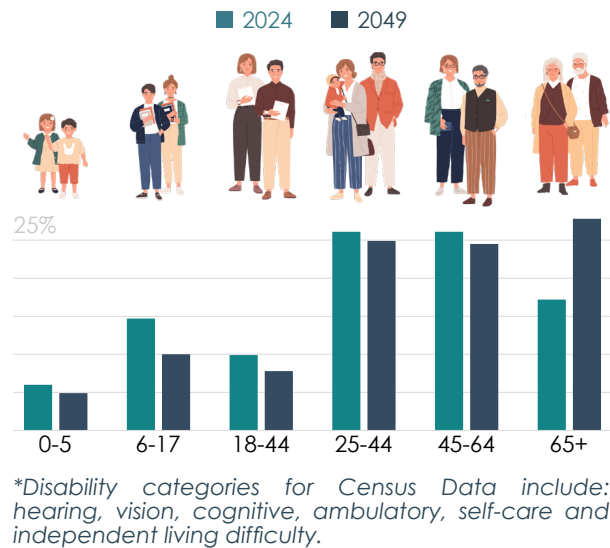
Orange County At-A-Glance

The County serves as a regional service provider and planning agency, delivering a broad spectrum of public and human services to more than 3.1 million residents. OC spans 798 square miles and includes 34 cities, several large unincorporated areas, nine beaches and 42 miles of coastline. OC has a high ratio of population per land area which made it the third most populous county in California (CA) as of 2021 and home to 8% of the State's population. Located in Southern CA, OC has a desired climate and easy access to parks and beaches, providing residents with opportunities for outdoor activities and community engagement.

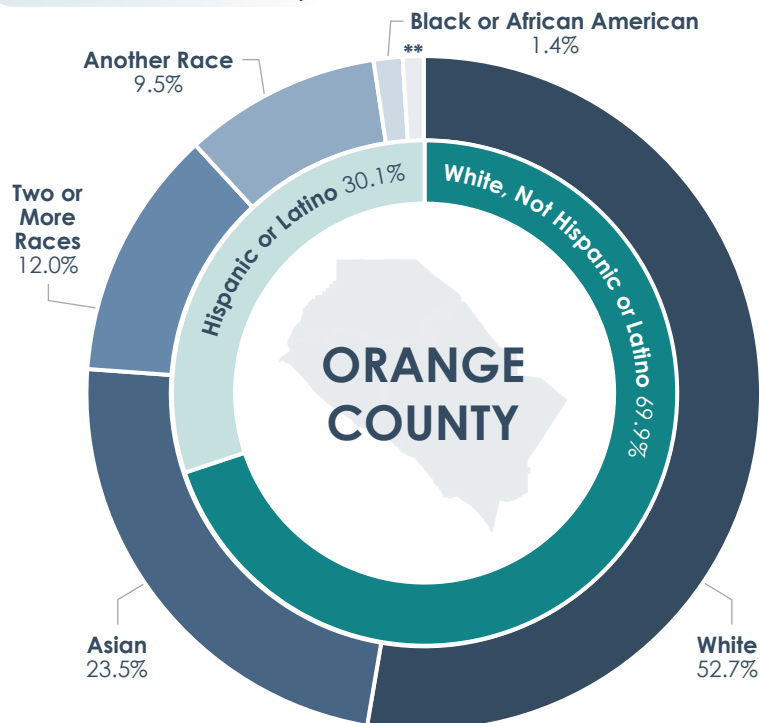
Older Adult Population

According to 2023 US Census estimates, adults aged 65 and above make up 17% of the total population. In this age group, 30% report disabilities.* Rates of disabilities are highest among those 75 years and above, which is 45%.

Among all age groups, 65 years and older is the only age group with a projected increase in population as calculated by the CA Department of Finance. Specifically, there will be a 66% increase by 2049 as shown in the figure to the right. Furthermore, according to the CA Department of Aging MPA Dashboard, by 2060, this age group is projected to be 36% of the total OC population which will outpace the overall projection of 33% for this age group within the State.



Older Adult Diversity



Top Cities with Largest Populations of Older Adults

1. Anaheim (62,598)
2. Huntington Beach (51,608)
3. Santa Ana (50,213)

Top Cities with Highest Percentages of Older Adults

1. Laguna Woods (92%)
2. Seal Beach (53%)
3. Villa Park (38%)

A table that provides all OC city populations is included in the Appendix of this document.

**American Indian & Alaska Native and Native Hawaiian & Other Pacific Islander represent under 1% of the population each.

Women comprise 54% of the OC population of 60 years and older, which is similar to CA (55%). While more than half identify as White (Non-Hispanic), OC has a diverse older adult population that will continue to diversify with individuals identifying with all other race and ethnicity categories.

Introduction

The County acknowledges the role older adults have in impacting the culture, economy, and daily lives of all residents in their communities through sharing their life experiences and knowledge. As OC prepares for the significant growth of the aging population, the County remains committed to addressing the evolving needs of older adults and caregivers. Adults 65 years and older are the fastest growing segment of the overall OC population. Although the commonly recognized age in the United States for a senior citizen is 65 years and older, this plan includes services for older adults who are 60 years and older. To address the growing needs for these individuals and ensure a healthy and supportive environment, the County has aligned its initiatives with the goals and strategies outlined in the CA MPA.

Statewide Context

In June 2019, CA released [Executive Order N-14-19](#) which called for the creation of a statewide Master Plan to ensure the priority of health and well-being of older Californians and recognized the need for policies that promote healthy aging for this rapidly growing population. In 2021, the CA Department of Aging released the CA MPA which included strategies within the Five Bold Goals:



Housing for All Ages & Stages



Health Reimagined



Inclusion & Equity, Not Isolation



Caregiving that Works



Affordable Aging

The County used these goals and their associated strategies to guide its efforts in development of its local plan which began with the execution of the OC Older Adult Needs Assessment that included three surveys to gather community voice: the Older Adult Community Survey, the Older Adult Paid Provider Survey and the Caregiver Survey. Findings can be found in the [OC Older Adults Needs Assessment Report](#). In addition, other data sources and existing County services and programs were examined to identify service gaps that could be closed to address the concerns of older adults captured through the needs assessment. Through this data driven process, the County has also ensured that all Five Bold Goals were included in the development of the priority initiatives.

OC Imperative

In support of the commitment to the aging population within OC, the County is proud to introduce the OC MPA—a five-year plan which includes three priority initiatives designed to guide meaningful, sustainable change at the local level with the help of community partners. The OC MPA was developed to be both aspirational and actionable. It reflects the power of collaboration and reaffirms its commitment to promote and enhance service delivery and care coordination for the health, independence, and quality of life of older adults. The County is committed to collaboration to ensure enhanced coordinated services for older adult needs, which includes a focus on cultural competency and accommodation for those with disabilities as older adults are among the highest rates within the total population. This plan envisions a more accessible, coordinated approach to serving older adults that will help to enhance the overall well-being of residents as they age.

The OC MPA is more than a County led initiative—it is a community-wide call to action. The well-being of OC older adult residents depends on ongoing collaboration among public agencies, nonprofit partners, the private sector and the community at large.

The community also supports this collaborative approach, as most of the respondents to the OC Older Adult Community Survey feel that the County's role is to “be an educator and/or facilitator” and “provide a safety net covering basic human needs”. The preferred role for the County is to help coordinate and lead efforts as opposed to being “the lead in all aspects” highlighting the importance of this collaborative effort.

County's Guiding Principles

County's Mission

"Making Orange County a safe, healthy, and fulfilling place to live, work and play, today and for future generations to come, by providing outstanding, cost-effective regional public services." The County prioritizes both individual and collective well-being of its aging population, ensuring the region remains a place where residents of all ages can live, work, play, and age with dignity, security, and vitality.

County's Values

The County strives to be a high-quality, model governmental agency that provides excellent, responsive, and timely services to the community. We achieve this by demonstrating leadership through leveraging resources and partnerships, practicing cost-effective stewardship, and embracing innovation through leading-edge technology. Our commitment to a positive, service-oriented culture attracts top talent, fosters collaboration, supports creativity, and drives timely results with a mission driven approach. We create a fun, fulfilling, and rewarding work environment by modeling core values of Respect, Integrity, Caring, Trust and Excellence in all we do.

OC Cares Vision

OC Cares is a countywide initiative addressing the needs of OC residents and accessibility to services and programs. The initiative strives to address the current and possible underlying needs of individuals involved in any of the County's five systems of care: behavioral health, healthcare, housing, benefits and support services and community corrections. It includes coordinated care management, linkages to programs and services, and assistance with job readiness and employment. The OC Cares vision is to build a resilient community that supports the well-being of all its members, now and for generations to come.

OC Cares: Master Plan for Aging Vision

The OC MPA envisions a future where all older adults and their caregivers thrive in a healthy, independent, and high-quality living environment. Through robust collaboration among County agencies, community organizations, and private partners, the County is committed to enhancing coordinated services that address the evolving needs of our diverse aging population. This plan focuses on ensuring housing security, expanding access to vital information and resources, and providing enhanced, whole-person care coordination, ultimately fostering an OC where residents can age with dignity, security, and vitality.

To achieve this vision, three priority initiatives were developed, each with their own mission statement and action plan.

County's Development Process

County's Alignment with CA MPA



Housing for All
Ages & Stages



Health
Reimagined



Inclusion & Equity,
Not Isolation



Caregiving
that Works



Affordable
Aging



Priority Initiatives

- 1 Housing Security
- 2 Public Information & Resource Campaign
- 3 Enhanced Care Coordination

The County's priority initiatives align with CA's MPA's Five Bold Goals. The priority initiatives are supported by data sources which include the voices of the community captured through the OC Older Adults Needs Assessment.

In addition, priority initiatives were developed based on a gap analysis which included a comprehensive review of the County's programs and services specifically for older adults. This Inventory, detailing current County programs and services as of Spring 2025, was categorized according to the strategies identified within each of California's Five Bold Goals. The *Older Adult County Programs and Services Inventory* is included on [page 28](#) of the appendix.

Each of the three priority initiatives include multiple state goals and presents valuable opportunities to enhance services, strengthen resources, and address the most pressing needs of older adults within OC. These priority initiatives are expected to evolve over time in response to stakeholder feedback and population considerations, including cultural competency practices, and other emerging needs and challenges.

County Investment for Implementation

The County's budget development begins with the Strategic Financial Plan (SFP), an annual strategic financial planning process that includes a five-year revenue and expense forecast as well as identification of strategic priorities and emerging initiatives. This framework enables the OC Board of Supervisors (BOS) to make annual funding decisions within the context of a comprehensive, long-term perspective. Existing strategic priorities for FY 2024-25 include OC CARES and Permanent Supportive Housing (PSH) & Affordable Housing. Through the development of the projects within the priority initiatives, these existing strategic priorities will be expanded to plan for funding and resources needed for implementation of the initiatives. This will also serve as the process for upcoming fiscal years if additional emerging projects within the priority initiatives are identified through the implementation process. See figure on the right for the County's Budget Planning and Development Cycle.



Additionally, the County received the Local Aging and Disability Action Plan (LADAP) Grant to fund the development process, which included the OC Needs Assessments. The County will ensure a continued focus on funding of these priority initiatives through the SFP process explained above. Over time this will help secure the long-term financial and resource commitment needed for completion of projects that will be planned by the Priority Initiative Action Teams for each of the initiatives. Prior strategic priorities will be expanded on to incorporate the three priority initiatives within the OC MPA as shown in the figure below. Additional details can be found in the [2024 Strategic Financial Plan](#) or in the [Citizens' Guide to 2024 Strategic Financial Plan](#).

FY 2024-25 Strategic Priorities

Permanent Supportive Housing & Affordable Housing Access

Coordinated Case Management Program (OC Cares)

System of Care Data Systems (Compass OC)



Priority Initiative Implementation

The County is committed to implementation, quality improvement, and sustainability of the priority initiatives within the OC MPA. The CEO will serve as the lead agency for OC MPA efforts by coordinating the implementation activities and ensuring communication within the community.

The CEO will designate project leaders to serve as the primary liaison to the bodies that comprise the OC MPA Priority Initiative Action teams and the community. The CEO will ensure the development of projects within the priority initiatives which will include population considerations and maintain progress. The CEO Data Analytics Team will provide oversight in performance monitoring and reporting of all action items and progress indicators.

Key Stakeholders



Plan Leader

- County Executive Office



Community

- Older Adults Advisory Commission
- Community Stakeholders
- Partner Agencies



County of Orange

- Board of Supervisors
- OC Office on Aging
- MPA Steering Committee*
- MPA Advisory Committee*

*Includes members from: CEO, Health Care Agency, OC Community Resources and Social Services Agency

Action Teams

Action Teams will be led by project leaders and comprised of dedicated stakeholders who will serve as key implementors, with subject matter expertise related to each of the priority initiatives. Additionally, demographics such as the ones below will be considered for all priority initiative projects.

1 Housing Security

2 Public Information & Resource Campaign

3 Enhanced Care Coordination

Population Considerations



Age Groups (60-70, 70-80, 80+)

Income & Housing Status

Accessibility Needs

Priority Initiative 1

Housing Security

“To provide housing security with a focus on support for older adults to age in place.”



Housing for All Ages & Stages



Affordable Aging



Priority Scope

The long-term intent of this initiative is to address housing and financial instability challenges for OC older adults. The County aims to do this by supporting housing resources which include:

Affordable Housing

Housing when housing cost is no more than 30% of an individual's income.

Supportive Housing

Combines housing with essential support services to help individuals achieve stability and improve overall well-being.

Accessible Housing

Housing that is designed and constructed to be readily accessible and usable.

Background & Supporting Data

Identified Need for Older Adult Accessible Housing

The American Association of Retired People (AARP), scored OC above average in their index for United States overall rating of livability for older adults regardless of factors of income, ability level and background of senior residents. Although OC is rated high overall as an ideal place to live, this index includes a housing score that had some lower ratings. OC scored higher on ratings for housing on zero-step entrances and availability of multi-family homes and scored lower for housing costs, housing cost burden and availability of subsidized housing. These findings are consistent with the OC Older Adult Community Survey, where OC also scored high as an ideal place to retire, but not all city residents scored their city of residence favorably for availability of senior housing (e.g., availability of long-term options, availability of accessible housing, availability of day-time options, etc.) with discrepancies among the city ratings.

Identified Need for Housing Affordability

In OC, 72.2% of older adults live within owner-occupied households, more than one in four (27.8%) are renter-occupied according to the US Census 2020: DEC Demographic and Housing Characteristics. In the OC Older Adult Needs Assessment Report, becoming homeless was more of a concern for those who were renting a home or apartment and for older adults who were between the ages of 55 and 69, suggesting the highest concern for housing affordability for this renting group as they get older. According to the California Department of Aging Dashboard, in 2023 OC had lower subsidized housing rates (40.9) for older adults and those with disabilities compared to the state (48.9), indicating a need to increase affordable housing for this vulnerable population.

Resources & Potential Considerations

Housing Funding Strategy

On June 12 2018, the OC BOS accepted the [Housing Funding Strategy](#) which identified the need for affordable supportive housing units. The County has already committed more than \$100 million for permanent supportive and affordable housing since 2018 through this strategy. Additionally, in 2022, the [Housing Funding Strategy Update](#) highlighted older adults as a priority population and the [OC Housing Authority Administrative Plan](#) prioritized housing vouchers for older adults.

Community Partners & Key Stakeholders

The County commits to maintaining and expanding its network of partners. Development of this initiative may lead to the identification of vital outside County stakeholders, including cities, private industry partners (e.g., housing developers, etc.), and community partner agencies.

OC Housing Finance Trust (Trust)

This trust was formed in 2019 as a joint power's authority between OC cities and the County to fund housing, specifically assisting unhoused and/or low-income individuals within OC. While the County continues this effort, for the development of actual housing units, only some cities have contributed in the second year for administration. As of fiscal year 2024-2025, the County has been the sole Trust member to contribute funding for the Trust Notice of Funding Availability (NOFA) as reflected in the Trust thus far.

County Strategic Financial Plan

Housing efforts continue to be a priority as identified in the [2024 Strategic Financial Plan](#) which plans for resources in the upcoming years (explained on [page 10](#)) toward these efforts. Capital fund development plans will help in this partnership.

Objective Overview: Housing Security

Objective 1 | Long-Term

Increase access for older adults to affordable, supportive and/or accessible housing.

Item Number & Description	Key Stakeholders - Implementors
FY 2025-2026 Action Items	
1.1 Evaluate the needs and gaps in housing for older adults using existing inventory of units and State/Federal Housing Plans. (The 2025 Orange County Permanent Housing Inventory is provided on page 28 of the appendix).	CountyCommunityPrivate Industry
1.2 Incorporate housing needs based on identified gaps into existing project plan and OC Cares Initiative. Include in the SFP.	County
1.3 Develop a process for tracking progress and success including key performance indicators and supporting metrics.	County
FY 2026-2027 & Ongoing Action Items	
1.4 Track, monitor and support funding opportunities to increase availability of accessible, supportive and/or accessible housing including exploration of new housing models (e.g. shared housing, small-scale housing, etc.).	CountyCommunityHousing Developers
1.5 Provide older adults and those with disabilities assistance in finding a prescreened homecare provider. Assists caregiver access to training.	County
FY 2030-2031 Action Items	
1.6 Report recommendations for next steps and sustainability of this initiative.	County

Priority Initiative 2

Public Information & Resource Campaign

“To create an older adult and caregiver public information and resource campaign with a focus on expanding awareness and connection to available programs, services and resources in OC in an accessible way.”



Health Reimagined



Inclusion & Equity, Not Isolation



Caregiving that Works

Priority Scope

The long-term intent of this public information and resource campaign will be to address older adults and their caregiver's concerns around not knowing what type of programs and services related to health (i.e., mental, behavioral, and physical health prevention and treatment efforts), public safety (e.g., fraud and scam prevention, legal planning, abuse and neglect reporting, etc.), and inclusion (e.g., transportation accessibility, work and volunteer opportunities, fire safety and evacuation routes, etc.) are available to them. This priority will also enhance coordination and collaboration efforts amongst the County, OC's older adult service providers, community-based organizations, and outside stakeholders by promoting a more accessible way to access information in multiple languages, including print and digital media, for OC's older adults.

Background & Supporting Data

Identified Need for Older Adult Resources

Health

Overall, OC older adults have higher rates (79%) of good health compared to all older adults in California (75%) according to the California Department of Aging Dashboard. Although many older adults are in good health, most top-rated concerns for OC's older adults were health related conditions including Alzheimer's Disease and Dementia followed by arthritis and cancer as determined by the OC Older Adult Assessment findings. Ease of access to preventative and treatment health resources is important to help address these health concerns. While 8 out of 10 older adults reported they were comfortable navigating healthcare resources on their own, participants also reported challenges in accessing medical and behavioral health care in the past year because they "did not know where to get help". This suggests that streamlining and simplifying the process of finding health information and resources could improve healthcare access for older adults, especially for those aged 80 years old and above, since not all older adults reported being comfortable with using technology and the internet.

Priority Initiative 2

Public Information & Resource Campaign

Background & Supporting Data

Identified Need for Older Adult Resources (Cont.)

Public Safety and Inclusion

Although nearly one-third of OC older adult participants in the OC Older Adult Needs Assessment identified socialization groups as being an important service for older adults, there were discrepancies among the cities with favorable ratings for having public places for older adult residents to spend time and/or having employment opportunities. In addition, unemployment or lack of job opportunities contributed to 8.5% of participant's medical issues and 7.7% of participant's behavioral health issues. Even more so, health issues were reported as being affected by fraud and scams, which was endorsed by 19% of the participants. These findings suggest the need for improving access for resources to older adults within different services, as these services affect many aspects of older adult lives.

Identified Need for Caregiver Resources

According to the California Department of Aging Dashboard, 13% of OC adults were providing care to a family or friend with a long-term illness or disability in 2023. Within the OC Caregiver Survey, caregivers - unpaid friends or family members caring for an older adult who resided in OC - acknowledged the interest in more information regarding senior services and programs, health services and knowledge of local and community programs and services. In addition, for caregivers, it was evident that caregiving takes a negative emotional, financial and sometimes physical toll on those who provide care. Many revealed that balancing caregiving responsibilities and having time for oneself was challenging. This highlighted the potential benefits of accessing more adult day-care drop-in opportunities and how to find temporary in-home care, as well as self-care and wellness resources to increase caregivers' quality of life, options and capacity for caregiving. In addition, given their time restraints, it was not surprising that caregivers preferred online support over in-person support.

Resources & Potential Considerations

OC Cares

OC Cares is a countywide initiative addressing the needs of OC residents and accessibility to services and programs through the County's five Systems of Care: behavioral health, healthcare, housing, or benefits and support services and community corrections. This care includes coordinated care management, linkages to programs and services, and assistance with job readiness and employment.

OC Navigator

Since 2022, the County began the development of OC Navigator, a digital navigation tool that also offers print resources, to guide OC residents to resources that support their behavioral health and wellbeing. Core features include an optional wellness check-in survey, curated lists of resources across various categories of health and wellbeing, the ability to update resources in real-time and translation in the County's threshold languages.

Community Partners & Key Stakeholders

The County commits to maintaining and expanding its network of partners. Development of this initiative may lead to the identification of vital outside County stakeholders, contracted providers, community-based organizations including faith-based organizations, managed health care plans, private healthcare providers and other community stakeholders.

Advisory Committees

OC Older Adult Advisory Commission (OAAC) and the OC Behavioral Health Advisory Board (BHAB).

Objective Overview

Public Information & Resource Campaign

Objective 1 | Short-Term

Create two information campaigns utilizing OC Navigator specific for older adults and their caregivers.

Item Number & Description	Key Stakeholders - Implementors
FY 2025-2026 Action Items	
1.1 Create a Resource Guide Initiative Action Team to develop resource guides, one for older adults and one for caregivers, consisting of key stakeholders with representatives from County agencies and advisory committees to oversee this initiative and provide relevant recommendations. Note: The Resource Guide Initiative Action Team will work directly with the OC Navigator administrator.	County Community
1.2 Determine scope of Resource Guides, including definition of the older adult audience/populations and caregiver populations, and the identification of any specific areas for population considerations.	County Community
1.3 Write a draft of Resource Guides, ensuring consistency in tone and readability with an emphasis on cultural relevancy, accessibility, language translation, and considerations for print guides (e.g., font size, color choices, etc.).	County Community
1.4 Review and pick images that support content, ensuring they align with branding and messaging and include an accurate representation of the diversity of the population.	County Community
1.5 Launch a strategic communications plan tapping into existing networks, including media channels and use of advisory committee networks, to promote the resource guides.	County Community
FY 2026-2027 & Ongoing Action Items	
1.6 Establish an ongoing review process, assign team members to revisit content every six months to update as needed.	County
1.7 Ensure the active directory of resources is accurate and updated on an ongoing basis and no less than every six months.	County Community

Objective Overview

Public Information & Resource Campaign

Objective 2 | Short-Term

Enhance coordination and collaboration of efforts to provide and/or expand resource fairs specific for older adults and their caregivers within all five supervisorial districts across the County.

Item Number & Description	Key Stakeholders - Implementors
FY 2025-2026 Action Items	
2.1 Utilize data such as heat maps and service utilization reports to identify gaps in services/resources including accessibility to determine locations and resources to incorporate and provide data driven recommendations for outreach efforts.	<div>County</div> <div>Community</div>
2.2 Identify partnerships with existing resource fairs for older adults and their caregivers throughout the county and coordinate additional events, as needed, with a focus on difficult to access services specific to those communities (i.e., optometry, other services not covered by MediCal, legal services, employment and financial security, physical safety).	<div>County</div> <div>Community</div>
2.3 Ensure ongoing support, determine needed resources and monitor potential donations, partnerships and other funding opportunities to support increase in capacity or expansion of services available at resource fairs and/or operational costs.	<div>County</div> <div>Community</div>
FY 2026-2027 & Ongoing Action Items	
2.4 Establish an ongoing review process, assign team members to review involvement in resource fairs and locations to determine effectiveness every six months and update as needed.	<div>County</div> <div>Community</div>
2.5 Continue collaboration with necessary partnerships and create new ones, when applicable, to ensure needed services and resources are part of resource fairs. Revisit on an ongoing basis, no less than every six months.	<div>County</div>
2.6 Report recommendations for next steps and sustainability of this initiative.	<div>County</div>

Priority Initiative 3

Enhanced Care Coordination

“To connect vulnerable older adults to resources with a whole person care approach.”

 Health Reimagined

 Inclusion & Equity, Not Isolation



Priority Scope

Through this initiative, the County will leverage partnerships, both existing and new, to better connect older adults to resources with a whole person care approach which may include:

Resource Opportunities (e.g., housing, transportation, food assistance)

Health Care Resources

Public/Personal Safety Information (e.g., elder abuse and fraud prevention)

Job Placement Opportunities

Inclusion Opportunities (e.g., volunteer opportunities, older adult activities)

Legal Planning Resources

The long-term vision for enhanced care coordination uses data to ensure the effective and efficient connection of resources and opportunities to individuals. As a result of coordinating services such as scheduling multiple service appointments back-to-back, barriers related to transportation can be minimized or eliminated.

Background & Supporting Data

Identified Need to Provide Coordinated Services to Reduce Barriers for Older Adults

Although OC has a high ratio of available health care professionals for the population, accessing care and resources is not always easy for older adults. The OC Paid Provider Survey results revealed that slightly over half of paid providers felt services were moderately accessible because of the required effort and flexibility of older adults. Additionally, the OC Older Adult Community Survey results indicated that the following barriers prevented older adults from seeking medical services:

- Appointments not being available at convenient times (38%)
- High cost for copays (30%)
- Don't know where to get help (26%)
- Lack of transportation (19%)
- Locations being too far away (14%)

These barriers were also relevant to those who needed behavioral health services. In terms of transportation, community ratings among cities in ease of transportation ranged from 23% to 78%, with an average of 41%. Disparities among community ratings as well as demographics highlight the importance of tailoring efforts to connect individuals to appropriate services, support, and programs.

Resources & Potential Considerations

OC Cares

OC Cares is a countywide initiative addressing the needs of OC residents and accessibility to services and programs through the County's five Systems of Care: behavioral health, healthcare, housing, or benefits and support services and community corrections, and includes coordinated care management, linkages to programs and services, and assistance with job readiness and employment.

Strategic Priorities

Care Coordination has been identified as an Emerging Initiative and Strategic Priority in the 2016 to 2023 SFPs. The Priority initially addressed care coordination surrounding individuals experiencing or at risk of becoming homeless but was expanded to allow for better coordination of services and robust data and metrics reporting for additional populations. Replicating this structure, the County will use Compass OC, the County's internal data sharing platform, to enhance care coordination for older adults.

The Care Plus Program (CPP)

CPP offers enhanced care coordination for those who are the most vulnerable across the County's System of Care: Behavioral Health, Community Corrections, Healthcare, Housing, and Benefits and Supportive Services. The program objectives are to expedite the identification of client needs and provide subsequent linkages to services with greater collaboration and maximization of resources. The program is facilitated through the innovative data integration platform Compass OC and the use of multidisciplinary team meetings.

Compass OC

Enables data sharing between County departments and community-based organizations by pulling specific data elements from numerous County databases to create a holistic view of a client's program history and service utilization. Additionally, Compass OC facilitates the creation of Care Plans for clients, including referrals and linkages to services, to assist in care coordination and case management. Multidisciplinary teams, comprised of subject matter experts across the System of Care, meet on a regular basis to support and inform the development of Care Plans and coordinate approaches to overcome barriers to care for clients of the CPP.

Advisory Committees

The OC Older Adult Advisory Commission (OAAC), OC MPA Steering and Advisory Committee, Care Plus Program Steering Committee.

Healthcare Coordination

Health care coordination ensures that health care providers coordinate the physical, dental, behavioral and social services of their patients. Agencies must follow State and Federal regulations to ensure that their respective health plan members receive timely access to appropriate care, and within OC the Health Care Agency and managed care plans are working to ensure individuals with high-needs and receiving MediCal have coordinated access to clinical and social services.

Community Partners and Key Stakeholders

Development of this initiative may lead to the identification of vital outside County stakeholders, contracted providers, community-based organizations including existing contracted care coordinators, local partner agencies (i.e., OC Transportation Authority, Cal Optima, etc.) and other community stakeholders.

Objective Overview

Enhanced Care Coordination

Objective 1 | Long-Term

Implement a data integration program to enhance care coordination for OC older adults and their caregivers through the design of an aging cohort to address their needs across the Systems of Care.

Item Number & Description

Key Stakeholders - Implementors

FY 2025-2026 Action Items

1.1 Utilize OC Older Adults Needs Assessment and additional external assessments available to identify the specific needs of older adults and their caregivers related to care coordination and the needs/gaps in data sharing.

County

Community

1.2 Develop an implementation plan, including relevant key performance indicators (KPI)s and outcomes, for initial phase of integration including identification of source systems, relevant data points, case study, methodology, etc. in collaboration with the County's CEO Office of Care Coordination, Data Analytics and Information Technology teams.

County

Community

1.3 Develop Data Sharing Agreements: Establish agreements with relevant County stakeholders to ensure secure and compliant data exchange.

County

1.4 Determine the scope and responsibilities for an Aging Cohort and CPP partnership that best serves older adults needs and establish a 'no wrong door' approach for older adults to access the care coordination team.

County

FY 2026-2027 Action Items

1.5 Expand upon the use of Compass OC to include an Aging Cohort that will enable users to share relevant data, securely and with authorizations to disclose as required, from across County departments for greater care coordination and successful linkages to resources otherwise difficult to access.

County

FY 2027-2028 & Ongoing Action Items

1.6 Utilize the Aging cohort to guide future coordination efforts and collaboration by providing complementary information to reduce duplication of effort.

County

Community

1.7 Create predictive analytic models to determine data driven recommendations to guide service models and care coordination based on the needs of the Aging Cohort.

County

FY 2030-31 Action Items

1.8 Report recommendations for next steps and sustainability of this initiative.

County

Priority Initiative Implementation Progress Tracking

The County's plan leaders will ensure progress of the priority initiatives and planned action items within the OC MPA. Reports will be developed to document progression and expected completion dates for each of the action items. In addition to progress toward the action items, each of the priority initiatives will develop key metrics to monitor success of the initiatives. These will be determined by the priority initiative action teams within the development process. An example of progress reporting is included below.



Example of Reporting for Priority Initiative Action Items

Tracking Categories	Description
Progress	Tracking of progress will be captured in percentage toward 100% completion of each action item.
Anticipated Completion Date	The anticipated completion date will be identified, with the understanding that this may be fluid depending on the complexity of the action items.
Other Notes	Any other notes regarding completion of action items will be included.

Example of Reporting of Progress Indicators for Priority Initiatives

Tracking Categories	Description
Population Considerations	Action items will include target populations as identified by the priority initiative action teams, if applicable.
Key Performance Indicator	Key performance indicators include any identified outcomes related to the actions to monitor and report the effectiveness of the initiatives. These may be short, medium and long term.
Metrics	Metrics include any outputs related to monitor programmatic aspects of the actions.
Strategic Priority	If applicable, priority initiatives that are linked to the SFP will be identified and tracked.
Other Notes	Any other notes regarding the priority initiative will be included.



Conclusion

The OC MPA, operating under the “OC Cares” banner, represents a significant five-year strategic undertaking. The OC MPA is deeply aligned with the County’s overarching mission of fostering a secure, healthy, and fulfilling environment for all residents in OC. It aims to proactively address the evolving needs of OC’s growing older adult population and the individuals who provide their care.

The development of this plan benefited from community input through the OC Older Adult Needs Assessment surveys, made possible by the collaborative efforts of many community partners and local agencies. These efforts ensured inclusion of diverse community perspectives including hard to reach populations not previously captured and allowed for subgroup comparisons. This plan is not merely a County initiative; it represents a unified community call to action. Its success hinges on continuous cooperation among public agencies, non-profit entities, the private sector, and the broader community.

This commitment aims to cultivate an OC where its inhabitants can be supported through coordinated efforts so they can age with grace, security, and vigor. The plan envisions a future where older adults and their caregivers can continue to benefit from living in OC and flourish within a healthy, independent, and high-quality living environment.

Next Steps

The County will organize collaborative opportunities for subject matter experts, both internally and with outside stakeholder, to gather input on projects for all three of the priority initiatives. The CEO will oversee the implementation of the three initiatives within the OC MPA, responsible for coordinating activities, monitoring progress, and securing consistent funding through the OC SFP. The execution of the OC MPA is anticipated to lead to improved services, strengthened resources, and a more streamlined and integrated approach to assisting the aging population, ultimately elevating the well-being and life quality for OC’s older adults and their caregivers.

The background of the page features a large, faded seal of Orange County, California. The seal is circular and contains the text "COUNTY OF ORANGE" at the top and "CALIFORNIA" at the bottom. In the center of the seal is a landscape illustration showing a mountain range, a river, and a sun. The entire seal is rendered in a dark blue, semi-transparent style.

Appendix

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Appendix

OC Cares: Master Plan for Aging Development Background & Next Steps

Statewide Context

In June 2019, Governor Gavin Newsom issued an executive order mandating the creation of a statewide Master Plan for Aging (MPA). This order underscored the state's commitment to the health and well-being of older Californians and the necessity of policies that foster healthy aging. The State's MPA acknowledges the rapid growth of its older adult population, with projections indicating that adults aged 60 and above will increase from 16% in 2010 to 25% (10.8 million residents) by 2030.

Orange County's (OC) Demographic Imperative

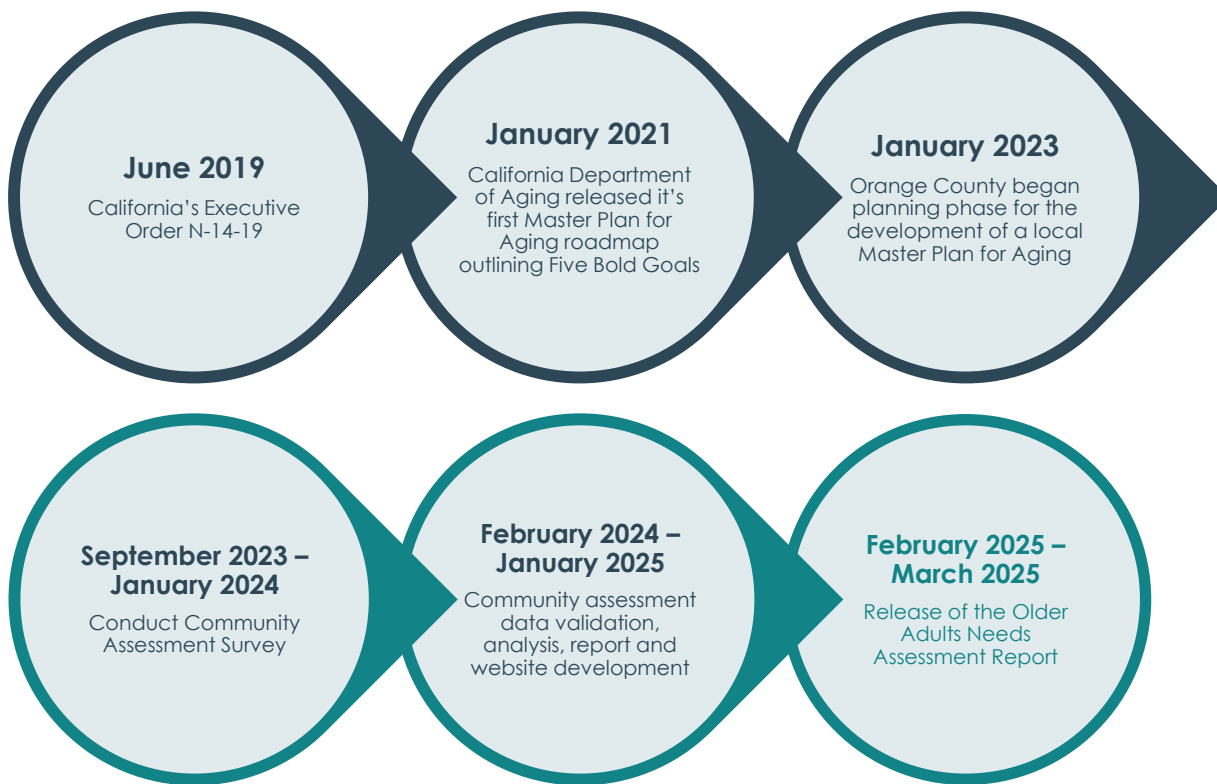
OC faces an even more pronounced demographic shift for adults 65 years and older. By 2060, its aging population is projected to be 36% which will be higher than the projected state rate of 33%.

OC's Development Process

To address this growing need, the County initiated a robust development process for its MPA:

- **Strategic Alignment:** The development of OC MPA was fully aligned with the County's strategic priorities and its Strategic Financial Plan (SFP) for fiscal years 2021 and 2022 and the OC MPA priority initiatives will continue to align with current and ongoing SFP fiscal years and initiatives.
- **Advisory Panel Formation:** An MPA Steering Committee and Advisory Advisory Committee was established, comprising representatives from key County departments, including the Social Services Agency, County Executive Office, Orange County Community Resources/Office on Aging and Orange County Health Care Agency's Mental Health Recovery Services and Public Health Services programs.
- **Authorization of Assessment:** After a competitive request for proposal process, on January 11, 2023, the OC Board of Supervisors (BOS) approved a contract with AdvanceOC to conduct a comprehensive, countywide healthy aging assessment. This assessment was designed to identify and prioritize the specific needs and factors impacting the health of OC residents aged 60 and older.
- **Public Outreach and Communication:** A press release was issued on September 5, 2023, announcing the launch of the community surveys and detailing upcoming education and resource fairs across hosted by each of the OC BOS in their respective districts. The resource fairs were dynamic, on-the-ground events held in trusted local spaces where older adults already felt welcome. Each event was paired with a resource fair, connecting attendees to vital programs, services, and community partners. The MPA advisory panel, in collaboration with AdvanceOC, developed an internal communications plan and a media toolkit to provide messaging and graphic assets for social media, newsletters, and websites to assist Districts, Departments, and community-based organizations in promoting the surveys.
- **Stakeholder Engagement:** The County Executive Office and MPA Advisory Planning Committee launched a strategic planning and development phase, that included the creation of the administration of the OC Older Adult Needs Assessment Surveys. Through three surveys, the purpose of this assessment was to explore the experiences and perspectives of OC's older adults aged 55 years and older (to project OC residents 60 years and older needs), family and friend caregivers and paid service providers. The combination of these three perspectives provides valuable insights into what is going well within OC and areas for improvement. To stay true to our commitment to ensure every resident was represented, we provided Spanish and Vietnamese language access at the town halls. This was key to making sure older adults across OC - regardless of language - could fully engage, ask questions and receive the information they needed. Advance OC partnered with many different OC community-based organizations to assist in survey distribution and coordinated to ensure survey administration in hard-to-reach populations which included those who were incarcerated and unhoused.

Older Adults Needs Assessment Timeline



The County Executive Office Data Analytics Team and the Health Care Agency's Behavioral Health Services Data Analytics and Evaluation Team led the data validation and analysis for all three surveys. In addition, the teams created the OC Older Adults Needs Assessment Report and website with detailed results for all questions within the surveys as well as subgroup findings for demographics. Following the release of the OC Older Adult Needs Assessment Report, the County conducted presentations, including an online presentation that was posted on the OC's Office on Aging website, and requested feedback at the end of all presentations. Presentations included the following:

- OC Older Adults Advisory Commission
- OC Behavioral Health Advisory Board
- Countywide Online Presentation

The full report, presentation materials including the full online presentation recording can be found on the [Office on Aging Website](#).

Along with the release of the OC Older Adults Needs Assessment Report, additional data sources were examined which included the following:

- US Census Bureau American Community Survey (ACS) Population Estimates and Housing Tenure Data
- California Department of Finance, Demographics Research Unit Reports
- California Department of Aging Dashboard
- California Health Interview Survey
- American Association of Retired People (AARP) County Livability Ratings
- Health Care Access California
- OC Aging Services Collaborative local assessment data along with the report titled, Report on Aging in Orange County 2024.

In addition to these external data sources, a service directory following the State's Five Bold Goals was developed which includes County programs and services related to older adults to examine gaps within the identified areas of need. These data sources will continue to be utilized to determine areas of need and help to guide the implementation of the priority initiatives.

Appendix

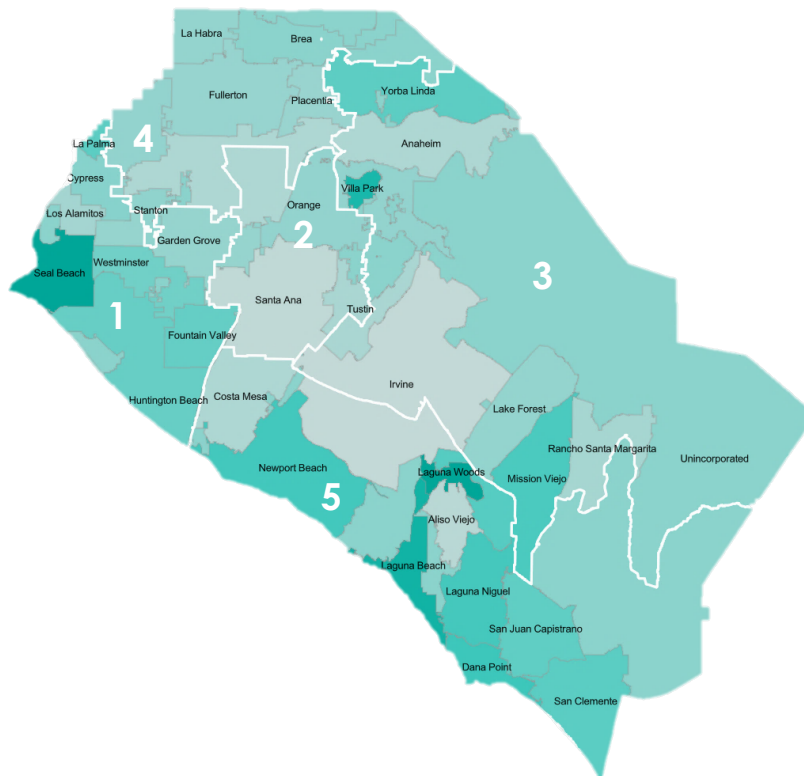
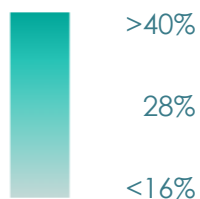
Older Adult Population by City

City	% of Population >60	Population >60	Total City Population
Laguna Woods	92%	15,959	17,206
Seal Beach	53%	12,970	24,696
Villa Park	38%	2,078	5,762
Laguna Beach	37%	8,463	22,739
South County Canyons	34%	1,000	2,961
Newport Beach	31%	25,706	84,052
Dana Point	31%	10,217	32,704
Mission Viejo	30%	27,361	92,102
Laguna Niguel	30%	19,390	63,795
North Tustin	30%	7,686	25,885
Rossmoor	29%	3,455	11,894
Yorba Linda	28%	18,515	66,960
San Clemente	28%	17,671	63,375
Laguna Hills	28%	8,712	30,640
La Palma	28%	4,258	15,332
Fountain Valley	27%	15,024	56,087
San Juan Capistrano	27%	9,498	34,787
Huntington Beach	26%	51,608	194,966
Westminster	25%	22,704	89,573
Cypress	23%	11,274	49,499
Coto de Caza	23%	3,490	15,321
Rancho Mission Viejo	23%	2,640	11,355
Midway City	23%	1,870	8,041
Brea	22%	10,529	47,193
Stanton	22%	8,326	38,314
Garden Grove	21%	35,746	169,189
Fullerton	21%	29,055	138,710
Orange	21%	28,518	133,116
Lake Forest	21%	18,258	85,418
Buena Park	21%	17,703	82,579
La Habra	21%	13,189	61,752
Placentia	21%	10,825	52,084
Los Alamitos	20%	2,273	11,638
Tustin	19%	14,787	78,728
Rancho Santa Margarita	19%	9,136	47,241
Anaheim	18%	62,598	340,579
Costa Mesa	18%	20,181	109,711
Aliso Viejo	17%	8,717	50,710
Santa Ana	16%	50,213	307,920
Irvine	16%	46,171	296,029
Ladera Ranch	11%	2,707	23,597
Las Flores	11%	635	6,007

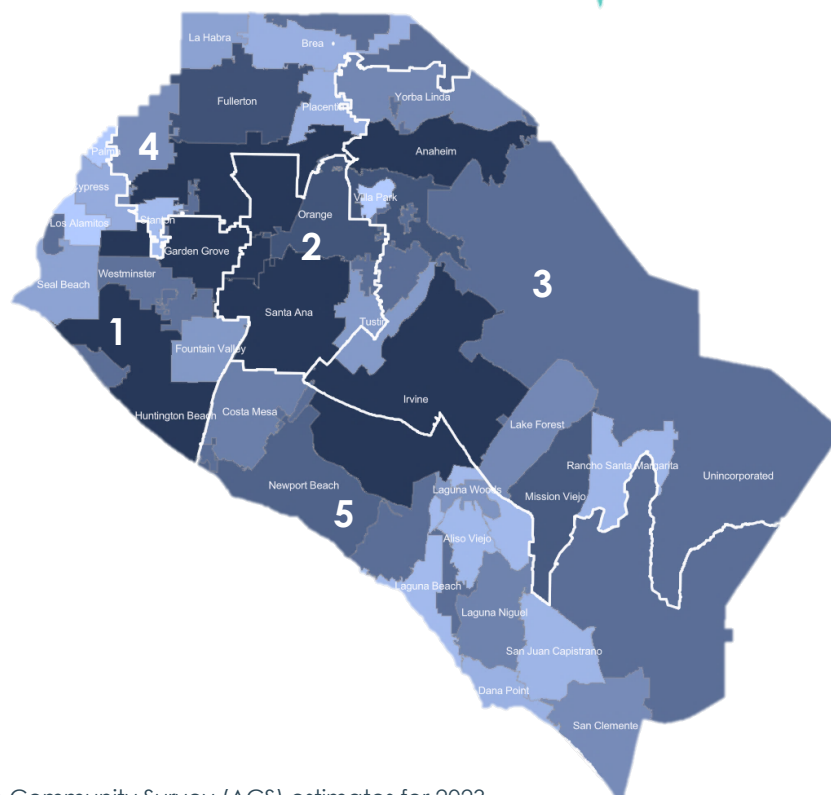
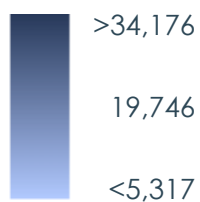
Appendix

Older Adult Population by Supervisorial District

Percentage of Population >60 Years Old



Total Population >60 Years Old



Data Source: Census Bureau American Community Survey (ACS) estimates for 2023

Appendix

County Programs & Services Inventory

The County provides many vital programs and services for the older adult population through different departments and offices. OC aging services network is essential in addressing the evolving needs of older adults and caregivers. This program and service inventory was developed in Spring of 2025 to align County programs and services to CA's Five Bold Goals.

County of Orange Departments

County Executive Office (CEO) - Office of Care Coordination (OCC)

Partners with cities and community-based organizations to strengthen regional capacity in preventing and addressing homelessness.

County of Orange Social Services Agency (SSA)

Administers social service programs that serve as a safety net ensuring families, older adults and individuals with disabilities have access to health care, food assistance and cash benefits to facilitate stability, self-sufficiency and independent living.

Orange County Child Support Services (CSS)

Guides families through the child support process, by providing personalized services that help ensure children receive financial support – regardless of the age of the individual, parent, or custodian.

Orange County Community Resources (OCCR):

- Office on Aging (OoA) is the County's designated Area Agency on Aging (AAA) and addresses the needs of older adults, caregivers, individuals with disabilities, veterans and the underemployed.
- Orange County Animal Care (OC Animal Care) promotes responsible pet ownership for the health and safety of people and their pets.
- Orange County Housing Authority (OCHA) administers federally funded programs to provide rental assistance to qualified tenants in privately owned rental housing.
- Orange County Housing & Community Development (OCHCD) administers the County's affordable housing development, community development, and housing successor agency programs.
- Orange County Parks (OC Parks) is committed to managing land and facilities in a way that maximizes their enjoyment by the public while properly maintaining and overseeing them, so they are available for generations to come.
- Orange County Public Libraries (OCPL) is rooted in promoting lifelong learning, fostering community connections, and ensuring free, open access to knowledge and tools that enrich lives.
- Veterans Service Office (VSO) provides advocacy services and assistance to OC Veterans, survivors, and dependents, focusing on U.S. Department of Veterans Affairs disability and survivor benefits.
- Workforce and Economic Development Division (WEDD) administers programs and activities of the Workforce Innovation and Opportunity Act (WIOA) in OC.

Orange County Health Care Agency (HCA)

Protects and promotes community health through services such as food safety, ocean water monitoring, mental health support and substance abuse treatment.

Orange County Sheriff's Department (OCSD)

Provides exemplary law enforcement services through a collaborative, dedicated and innovative approach to public safety.

County of Orange Programs & Services

Program Status Key

Short-Term: Program/Service is intended for a finite timeframe (e.g. grant funded, limited term).

Long-Term: Program/service is continuing on an ongoing basis.

Note: Programs may transition from temporary-short-term to ongoing-long-term, or vice versa, depending on the availability of funding and resources.

Funding Source Key

County General Fund | Federal | State | State & Other

Goal 1: Housing for All Ages & Stages

Program/Service	Summary	Status & Funding Source
Orange County Community Resources		
Continuum of Care Program (Formerly Shelter Plus Care) Contact: 2-1-1 https://www.ochousing.org/special-housing-programs	Provides rental assistance for homeless households with disabilities.	Long-Term Federal
Homeownership Program Contact: (714) 480-2700 https://www.ochousing.org/special-housing-programs/homeownership-program	Qualified HCV participants may be eligible to use their housing assistance subsidies for mortgage payments rather than monthly rent.	Long-Term Federal
Housing Choice Voucher (HCV) Program Contact: (714) 480-2700 https://www.ochousing.org/contact-us	Provides housing monthly rent subsidies for qualified applicants.	Long-Term Federal
Mainstream Voucher Program Contact: (714) 834-2182 https://www.ochousing.org/special-housing-programs	Rental assistance for non-elderly, disabled households, exiting or have exited from recuperative care.	Long-Term Federal
Non-Elderly Disabled Contact: (714) 621-3300 https://www.ochousing.org/special-housing-programs	Rental assistance for qualified persons transitioning from nursing facilities to independent living with supportive services.	Long-Term Federal
Office on Aging Information & Assistance Call Center Contact: (714) 480-6450 https://www.officeonaging.ocgov.com	Information & Assistance call center provides older adults, their families, and caregivers with information, referrals and access to aging-related programs and services.	Long-Term Federal

Goal 1: Housing for All Ages & Stages (Cont.)

Program/Service	Summary	Status & Funding Source
Orange County Community Resources (Cont.)		
Project Based Voucher Program Contact: (714) 480-2835 https://www.ochousing.org/project-based-0	A discretionary component of the HCV program; OCHA enters into contract with housing owner for a specified number of units and term.	Long-Term Federal
Senior Supportive Services Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Services for aging including case management, adult day services, personal care, homemaker, senior center activities, and transportation.	Long-Term Federal
Veterans Affairs Supportive Housing (VASH) Contact: (844) 838-8300 https://www.ochousing.org/special-housing-programs	Provides permanent housing subsidies and case management services to homeless veterans with mental health and addictive disorders.	Long-Term Federal
Orange County Sheriff Department		
AlertOC https://www.readyoc.com/text-alerts	The OC emergency mass notification system to alert residents during a disaster via text, email, landline, and mobile phone numbers.	Long-Term County General Fund
Disaster Preparedness Public Education & Outreach Contact: (714) 628-7054 https://ocsheriff.gov/commands-divisions/investigations-special-operations-command/emergency-management/about-us-1	The OCSD's Emergency Management Division is available for presentations on disaster preparedness for local groups and organizations.	Long-Term Federal County General Fund
OC Disabilities, Access, & Functional Needs Working Group Contact: (714) 628-7085 https://ocsheriff.gov/location/emergency-management-division	Community working group focused on emergency and disaster planning and coordination for the functional needs of individuals with disabilities and older adults.	Long-Term Federal County General Fund
ReadyOC https://www.readyoc.com/about-readyoc	A public outreach and resource aimed at educating and empowering OC residents, businesses, and the community to better prepare for emergency situations.	Long-Term County General Fund

Goal 2: Health Reimagined

Program/Service	Summary	Status & Funding Source
Orange County Community Resources		
Aging Disability Resource Connection Contact: (714) 480-6450 https://www.adrcoc.org/about-adrc	A collaborative program that provides enhanced information and assistance, person-centered option counseling, short-term service coordination, and transition services to individuals needing public or private resources, professionals seeking assistance on behalf of their clients, and individuals planning for their future long-term care needs. ADRCs target services to older adults and individuals with disabilities of all ages, including physical, cognitive, mental, developmental, intellectual and sensory disabilities.	Long-Term State
Alzheimer's Day Care Resource Centers (ADCRC) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Access to specialized day care resources centers for individuals with Alzheimer's disease and dementia-related disorders and supports to their families and caregivers.	Short-Term State
Caregiver Support for People with Dementia/Alzheimer's Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides screening, family support, purchase of supplemental services, case management to serve older adults ages 60+, or an individual of any age with Alzheimer's disease or a dementia-related diagnosis with neurological and organic brain dysfunction.	Short-Term State
Family Caregiver Support Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provide education, trainings and caregiver supports for those caring for an older adult with Alzheimer's or Dementia.	Long-Term Federal
Health Promotion & Disease Prevention Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Evidence-based disease prevention and health promotion classes related to the prevention and mitigation of the effects of chronic disease including falls prevention, and improved nutrition.	Long-Term Federal
Senior Non-Emergency Medical Transportation (SNEMT) Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Transportation services to non-emergency medical appointments for older adults ages 60+.	Long-Term Federal

Goal 2: Health Reimagined (Cont.)

Program/Service	Summary	Status & Funding Source
Orange County Health Care Agency		
Comprehensive Health Assessment Team-Homeless (CHAT-H) Contact: (714) 834-7747 https://ocnavigator.org/m/ocn/46 https://www.ochousing.org/special-housing-programs	Public health nursing home visitation program serving residents within OC who are experiencing or at risk of homelessness and have unmet health needs.	Long-Term State
Early Intervention Services for Older Adults (EISOA) Contact: (855) OC LINKS or (855) 625-4657 https://www.ochhealthinfo.com/contact-us-0	Behavioral health early intervention for older adults ages 60+ with early onset of a mental health condition and/or at greatest risk of developing behavioral health conditions.	Short-Term State
OC Links Contact: (855) OC LINKS or (855) 625-4657 https://ocnavigator.org/m/ocn/58?resource_id=102822679	A 24/7 phoneline where callers can talk or chat with a trained navigator to learn about OC HCA mental health and alcohol and drug treatment programs.	Long-Term State
OC Navigator Contact: (855) OC LINKS or (855) 625-4657 https://ocnavigator.org/m/ocn/46	A curated, online resource navigation tool that helps people find and connect with the supportive services they need in different areas of life, including health, wellbeing and other supportive services.	Long-Term State
Older Adult Services Program for Assertive Community Treatment (PACT) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	Serves older adults ages 60+ with a chronic and persistent mental illness, a co-occurring substance abuse disorder, and who are experiencing multiple impairments in their community functioning.	Long-Term State & Other
Older Adult Support & Intervention System (OASIS) Program Contact: (714) 399-3480 https://ocnavigator.org/m/ocn/46	A Full Service Partnership that is a whatever it takes recovery model for older adults who are homeless or at risk of homelessness and experiencing a severe mental illness.	Long-Term State & Other
Senior Health Outreach & Prevention Program (SHOPP) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	Field-based services, crisis intervention, assessment, referral and linkage to resources for older adults ages 60+ experiencing a functional impairment related to a mental health issue.	Long-Term State & Other
Substance Abuse Resource Team (START) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	An in-home service for older adults ages 60+ who have a serious mental illness and misuse substances. START provides behavioral health support and linkages to community services.	Long-Term Federal

Goal 2: Health Reimagined (Cont.)

Program/Service	Summary	Status & Funding Source
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County of Orange Social Services Agency

Medi-Cal

Contact: (800) 281-9799
<https://ssa.ocgov.com/health-care-services>

California's Medicaid public health insurance program. Provides free or low-cost medical services for those with limited income.

Long-Term

Federal

State

Goal 3: Inclusion & Equity, Not Isolation

Program/Service	Summary	Status & Funding Source
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Orange County Community Resources

Digital Literacy Program Online Interactive Learning

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/resources/online-interactive-learning>

Online free classes specific for older adults on topics of technology, travel, food/nutrition, exercise, health and wellness.

Short-Term

State

Elder Abuse Prevention Program

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Education, training, and outreach activities for the prevention and treatment of elder abuse, neglect, and exploitation.

Long-Term

Federal

Intergenerational Activities

<https://www.ocpl.org/libraries>

In collaboration with OC Public Libraries, Intergenerational Activities bring older adults and younger generations together for activities.

Short-Term

State

Long-Term Care Ombudsman

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Transportation services to non-emergency medical appointments for older adults ages 60+.

Long-Term

Federal

OC Public Libraries

<https://www.ocpl.org/libraries>

Services include: Mobile Library visits to senior communities, eBooks, audiobooks, bookclubs, books by mail, author events, large print books, adult craft programs.

Long-Term

Federal

Senior Community Service Employment Program (SCSEP)

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Part-time Subsidized, on-the-job training program for older adults age 55+ who are unemployed and seek to re-enter the workforce.

Long-Term

Federal

Senior Supportive Services

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Community services and senior center activities including social engagement, art, music, painting opportunities for older adults.

Long-Term

State

Goal 3: Inclusion & Equity, Not Isolation (Cont.)

Program/Service	Summary	Status & Funding Source
-----------------	---------	-------------------------

Orange County Sheriff's Department

Stay Safe OC

Contact: (714) 647-4133
<https://ocsheriff.gov/staysafeoc>

Partnership with communities served by OC Sheriff's Department in an effort to reduce crime and keep residents safe.

Long-Term

County General Fund

County of Orange Social Services Agency

Adult Protective Services (APS)

Contact: (800) 451-5155
<https://ssa.ocgov.com/abuse-reporting>

Services that prevent or remedy neglect, abuse, and/or exploitation of older adults ages 60+ or dependent adults.

Long-Term

Federal

State

Services for Older Refugee's Program (SOR)

Contact: (855) 541-5411
<https://ssa.ocgov.com>

Specialized case management, educational classes, transportation, and social activities for older adult refugees to improve emotional health and well-being.

Long-Term

Federal

Goal 4: Caregiving the Works

Program/Service	Summary	Status & Funding Source
-----------------	---------	-------------------------

Orange County Community Resources

Caregiver Support for People with Dementia/Alzheimer's

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Provides screening, family support, purchase of supplemental services, case management to serve those 60+, or anyone with Alzheimer's/dementia-related diagnosis with neurological and brain dysfunction.

Short-Term

State

Family Caregiver Support

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Provide education, trainings, and caregiver supports for those caring for an older adult with Alzheimer's or Dementia.

Long-Term

Federal

Veterans Benefits

Contact: (714) 480-6555
<https://veterans.ocgov.com>

Serving veterans and their families in accessing benefits and entitlements earned for their military service.

Long-Term

Federal

State

County of Orange Social Services Agency

In-Home Supportive Services

Contact: (714) 825-3000
<https://ssa.ocgov.com/IHSS/Apply>

Services that support in home care such as meal preparation, household chores and personal care for individuals who are aged or disabled.

Long-Term

State

County General Fund

In-Home Supportive Services Public Authority

Contact: (714) 825-3174
<https://www.ocihsspa.com/>

Provides older adults and those with disabilities assistance in finding a prescreened homecare provider. Assists caregiver access to training.

Long-Term

State

County General Fund

Goal 5: Affordable Aging

Program/Service	Summary	Status & Funding Source
Orange County Child Support Services		
Debt Reduction Program Contact: (866) 901-3212 https://www.css.ocgov.com/existcust/debtredution	A program that can help lower and manage past due child support.	Long-Term Federal State
County Executive Office - Office of Care Coordination		
Bridges at Kraemer Shelter Program Contact: (714) 8367188 https://www.mercyhouse.net/regions/orange-county Contact: (855) OC LINKS or (855) 625-4657 https://www.ochealthinfo.com/contact-us-0	Emergency shelter and supportive services for individuals experiencing homelessness in the north county area. Services include permanent housing placements and re-integration back into the community.	Long-Term County General Fund
Homeless Stabilization & Pilot (HPSP) Program Contact: 2-1-1 https://ceo.ocgov.com/care-coordination/homeless-services	A short-term financial intervention to keep individuals and their families in their homes, avoid displacement, and identify supportive services to promote long-term housing stability.	Short-Term Federal County General Fund
Yale Emergency Shelter Program Contact: 2-1-1 https://epath.org/get-help/	Emergency shelter and supportive services for individuals experiencing homelessness in the central county area. Services include permanent housing placements and re-integration back into the community.	Long-Term Federal State County General Fund
Orange County Community Resources		
Community Development Program Contact: (714) 480-2700 https://www.ochousing.org/contact-us	Midway City Community Center provide supportive services activities including transportation, homeless prevention, and employment services.	Long-Term Federal
Elderly Nutrition Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Serves nutritious meals, nutrition education, risk screening, and nutrition counseling to older adults in a congregate setting with an opportunity to socialize with others and home-delivered services for older adults who meet homebound eligibility.	Long-Term Federal
Groceries Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	A program for eligible Office on Aging program participants who have a specialized dietary need, are unable to participate in the Office on Aging Elderly Nutrition Program or need access to food that cannot be fulfilled by another similar program.	Short-Term State

Goal 5: Affordable Aging

Program/Service	Summary	Status & Funding Source
Orange County Community Resources (Cont.)		
Health Insurance Counseling and Advocacy Program (HICAP) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides community education and free unbiased individualized counseling about Medicare, managed care, and other private health insurance options and resources.	Long-Term Federal
Senior Community Service Employment Program (SCSEP) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Part-time subsidized, on-the-job training program for older adults age 55+ who are unemployed and seek to re-enter the workforce.	Long-Term Federal
Senior Supportive Services-Cash/Material Aid Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides support to older adults ages 60+ with commodities support such as food items, emergency cash assistance, and travel vouchers.	Long-Term Federal
To-Go & Restaurant Meals Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides participants of the OoA's Elderly Nutrition Program with meals that are picked up or delivered to participants who are not comfortable dining in a congregate setting or provides vouchers for meals at licensed food service restaurants.	Short-Term State
Veterans Benefits Contact: (714) 480-6555 https://veterans.ocgov.com	Serving Veterans and their families in accessing benefits and entitlements earned for their military service.	Long-Term Federal State
Workforce Solutions Centers Contact: (866) 500-6587 https://www.ocworkforcesolutions.com/contact	Services to increase self-sufficiency and improve job related skills. Workforce solutions prioritize older adults and veterans' employment opportunities.	Long-Term Federal
County of Orange Social Services Agency		
CalFresh Contact: (800) 281-9799 https://ssa.ocgov.com/cash-calfresh/calfresh	Provides low-income individuals with monthly food benefits for good health and essential hunger safety net.	Long-Term State
Restaurant Meals Program-CalFresh Contact: 2-1-1 https://ssa.ocgov.com/cash-calfresh/calfresh/restaurant-meals-program	Provides older adults, individuals with disabilities and homeless CalFresh recipients to use benefits to purchase prepared meals from participating restaurants.	Long-Term State

Appendix

2025 Permanent Supportive Housing Inventory

This inventory as of Spring 2025 includes the County's affordable and permanent supportive housing pipeline since the 2018 Housing Funding Strategy.

Affordable Housing Units

Affordable housing units are low-income units restricted to households earning 80% of the area median income (AMI) or below. In the inventory below the affordable housing unit column includes the on-site property manager unit.

Permanent Supportive Housing (PSH)

Permanent housing with indefinite leasing or rental assistance paired with supportive services to assist people experiencing homelessness achieve housing stability.

MHSA Units

Units designated for individuals experiencing homelessness who are living with a serious mental disorder as defined in WIC 5600.3(b), verified by a State Licensed Mental Healthcare Professional and has been deemed to meet the MHSA Housing Program eligibility (MHSA Certified) by HCA MHSA Housing Program staff.

Service Planning Area (SPA)

A Service Planning Area (SPA) is a designated geographical division created to facilitate better coordination and delivery of housing resources and supportive services to eligible individuals.

North SPA

Anaheim	Fullerton	Orange	Yorba Linda
Brea	La Habra	Placentia	County Unincorporated
Buena Park	La Palma	Stanton	
Cypress	Los Alamitos	Villa Park	

Central SPA

Costa Mesa	Huntington Beach	Seal Beach	Westminster
Fountain Valley	Newport Beach	Tustin	County Unincorporated
Garden Grove	Santa Ana		

South SPA

Aliso Viejo	Laguna Hills	Lake Forest	San Clemente
Dana Point	Laguna Niguel	Mission Viejo	San Juan Capistrano
Irvine	Laguna Woods	Rancho Santa Margarita	County Unincorporated
Laguna Beach			

Project Name Developer/City	Location SPA/BOS District	Affordable Housing Units	PSH Units	Total Units	Priority Populations Served	# of Unit for Priority Populations	Status Estimated Start/End
Placentia Veterans Village Mercy Housing, Placentia	North 4th	1	49	50	Veterans	49	Completed
Buena Esperanza Formerly Jamboree PSH Jamboree Housing, Anaheim	North 4th	1	69	70	MHSA Homeless Veterans	69	Completed
Altrudy Senior Apartments* Orange Housing Dev. Corp./C&C Dev., Yorba Linda	North 3rd	38	10	48	MHSA Senior	47	Completed
Villa St. Joseph* Mercy Housing, Orange	North 2nd	32	18	50	MHSA Senior	49	Completed
Ascent Formerly Airport Inn Jamboree Housing, Buena Park	North 4th	1	57	58	MHSA Homeless	57	Completed
Lincoln Avenue Apartments C&C Dev., Buena Park	North 4th	42	13	55	MHSA Family	54	Under Construction Nov. 2026
Santa Angelina Senior Community* National CORE, Placentia	North 4th	44	21	65	MHSA Senior	64	Completed
Orchard View Gardens* National CORE, Buena Park	North 4th	53	13	66	MHSA Senior	65	Completed
Valencia Garden* Formerly Orange Housing Dev. Corp. C&C Dev., Orange	North 2nd	54	8	62	Family Homeless	61	Completed
Homekey Property #1: Iluma Formerly Stanton Inn & Suites Jamboree Housing, Stanton	North 4th	1	71	72	MHSA Homeless	10	Completed
Homekey Property #2: Clara Vista Formerly Tahiti Motel Jamboree Housing, Stanton	North 4th	1	59	60	Homeless Veterans	10	Completed
Homekey Property #3: Aurora Vista Formerly Riviera Motel Jamboree Housing, Stanton	North 4th	1	20	21	MHSA Homeless Veterans	10	Completed
Miraflores Formerly Anaheim Midway National CORE, Anaheim	North 2nd	78	8	86	MHSA Homeless	8	Completed
Placentia Baker Street Mercy Housing, Placentia	North 4th	51	17	68	MHSA Homeless	18	In Progress of Funding May 2026/ Aug. 2027
Altrudy II Senior Apartments* C&C Dev., Yorba Linda	North 3rd	63	8	71	MHSA Senior	70	In Progress of Funding Oct. 2025/ April 2027
**Marks Way National CORE, Orange	North 2nd	25	25	50	Homeless Senior	49	In Progress of Funding Dec. 2025/ Sept. 2027
Brea PSH Jamboree Housing, Brea	North 4th	1	38	39	Homeless	38	In Progress of Funding Dec. 2025/ Sept. 2027
Estrella Springs Formerly North Harbor Village Jamboree, Santa Ana	Central 2nd	2	89	91	MHSA Homeless Veterans	89	Completed

*Senior housing for individuals 55 to 62 years of age and older depending on funding source.

**Project under review and have not been approved by the OC BOS.

Project Name Developer/City	Location SPA/BOS District	Affordable Housing Units	PSH Units	Total Units	Priority Populations Served	# of Units for Priority Populations	Status Estimated Start/End
Center of Hope The Salvation Army, Anaheim	North 2nd	2	70	72	MHSA Homeless	70	Completed
Archways Santa Ana Formerly Westview House Community Dev. Partners, Santa Ana	Central 2nd	59	26	85	MHSA Family	84	Completed
Pelican Harbor Formerly Huntington Beach Senior Jamboree Housing, Huntington Beach	Central 1st	10	33	43	MHSA Senior	42	Completed
Homekey Property #4: HB Oasis American Family Housing & National CORE, Huntington Beach	Central 1st	1	62	63	Homeless	62	Under Construction Oct. 2025
Homekey Property #5: Mesa Vista Apartments - Phase I Formerly Motel 6 Community Dev. Partners & Mercy House, Costa Mesa	Central 5th	1	40	41	MHSA Veterans	30	Completed Phase I
St. Anselm's Apartments Domus Dev., Garden Grove	Central 1st	74	31	105	MHSA Homeless	31	In Progress of Funding May 2026/ Dec. 2027
Milton Manor Retirement Housing Foundation, Westminster	Central 1st	48	6	54	Homeless	6	In Progress of Funding Jan. 2026/ Jan. 2028
Casa Colibri Formerly 15081 Jackson American Family Housing, Midway City	Central 1st	21	50	71	MHSA Homeless	50	In Progress of Funding July 2025/ Sept. 2026
Homekey Property #6: 1400 Bristol American Family Housing, Costa Mesa	Central 5th	2	76	78	MHSA Homeless Veterans	76	Under Construction Dec. 2025
The Orion USA Properties Fund Inc., Orange	Central 2nd	158	8	166	MHSA Senior	164	Under Construction Feb. 2026
**Costa Mesa Senior Jamboree Housing, Costa Mesa	Central 5th	36	34	70	MHSA Senior	69	In Progress of Funding Sept. 2026/ Aug. 2028
Heroes' Landing Formerly Santa Ana Veterans Village Jamboree Housing, Santa Ana	Central 2nd	1	75	76	MHSA Veterans	75	Completed
Casa Querencia Formerly Aqua Community Dev. Partners, Santa Ana	Central 2nd	1	56	57	MHSA Homeless	56	Completed
Della Rosa Affirmed Housing, Westminster	Central 1st	25	25	50	Family Homeless	49	Completed
Santa Ana Arts Collective Meta Housing, Santa Ana	Central 2nd	43	15	58	MHSA	15	Completed
Westminster Crossing Formerly Westminster & Locust Meta Housing, Westminster	Central 1st	45	20	65	MHSA Family	64	Completed
Legacy Square National CORE, Santa Ana	Central 2nd	60	33	93	MHSA Family	92	Completed

**Project under review and have not been approved by the OC BOS.

Project Name Developer/City	Location SPA/BOS District	Affordable Housing Units	PSH Units	Total Units	Priority Populations Served	# of Unit for Priority Populations	Status Estimated Start/End
The Prado Formerly Fountain Valley Housing Related Companies of CA, LLC, Fountain Valley	Central 1st	42	8	50	Veterans Family	49	Completed
FX Residences Formerly Francis Xavier, HomeAid OC/Mercy House, Santa Ana	Central 2nd	1	16	17	MHSA Homeless	16	Under Construction
Casa Paloma Formerly 15162 Jackson Street American Family Housing, Midway City	Central 1st	23	48	71	MHSA Homeless	48	Completed
The Crossroads at Washington Related Companies of CA, LLC, Santa Ana	Central 2nd	43	43	86	MHSA Family Homeless	85	Completed
WISEPlace Supportive Housing Jamboree Housing, Santa Ana	Central 2nd	1	47	48	Homeless	47	Completed
Salerno at Cypress Village Formerly Cypress Village Chelsea, Irvine	South 3rd	45	35	80	Individuals with Developmental Disabilities Veterans Family	35	Completed
The Groves C&C Dev., San Juan Capistrano	South 5th	65	10	75	MHSA Senior	74	Completed
Mountain View National CORE, Lake Forest	South 3rd	63	8	71	MHSA Family	70	Completed
Cartwright Family Apartments C&C Dev., Irvine	South 3rd	50	10	60	MHSA Family	59	Under Construction
The Meadows Senior Apartments C&C Dev., Lake Forest	South 3rd	58	7	65	MHSA Senior	64	Completed
Salida Del Sol Formerly Paseo Adelanto Jamboree Housing, San Juan Capistrano	South 5th	10	40	50	MHSA Homeless Veterans	40	Completed

**Individuals interested in applying for Affordable Housing or are currently on
the OC Housing Authority waitlist, contact: OC Housing Authority**

Call 714-480-2700 or Visit: www.ochousing.org/contact-us

**Individuals interested in applying for Permanent Supportive Housing,
at-risk of homelessness or experiencing homelessness,**

Call 2-1-1 or Visit: www.211oc.org

Additional Resource - Affordable Rental Housing in OC

Affordable Rental Housing List: www.ochcd.org/page/affordable-housing-rental-list

Appendix

County Funding for Emergency Shelters Inventory

This inventory as of Spring 2025 includes the County's funding for emergency shelter programs located across OC to serve individuals experiencing homelessness. The list below includes only the emergency shelter programs that receive county funding and must adhere to the standards of care for emergency shelter programs. This is a subset of the 2025 Housing Inventory of the OC Continuum of Care and is not an exhaustive of all emergency shelter programs receiving funding from the County.

Target Population

Adults: Ages 18 and older | Families: Households with at least one minor child and one adult.

Scatter Site

Emergency shelter sites throughout a community, rather than in a single, congregate facility.

Service Planning Area (SPA)

SPAs are geographically defined regions used to organize and coordinate homeless services. These SPAs help to tailor resources and interventions to the specific needs of individuals experiencing homelessness within that area. OC is divided into three SPAs: North, Central and South.

North SPA

Anaheim	Fullerton	Orange	Yorba Linda
Brea	La Habra	Placentia	County Unincorporated
Buena Park	La Palma	Stanton	
Cypress	Los Alamitos	Villa Park	

Central SPA

Costa Mesa	Huntington Beach	Seal Beach	Westminster
Fountain Valley	Newport Beach	Tustin	County Unincorporated
Garden Grove	Santa Ana		

South SPA

Aliso Viejo	Laguna Hills	Lake Forest	San Clemente
Dana Point	Laguna Niguel	Mission Viejo	San Juan Capistrano
Irvine	Laguna Woods	Rancho Santa Margarita	County Unincorporated
Laguna Beach			

Organization Name	Emergency Shelter	Target Population	City	Total Beds	Funding Contributions
North SPA**					
American Family Housing	North Harbor Homekey*	Adults	Anaheim	56	Partial County
HIS-OC	Family Care Center Emergency Shelter	Families	Orange	63	Partial County
Illumination Foundation	Murphy House	Families	Anaheim	28	Partial County
Illumination Foundation	Plumeria House	Families	Anaheim	18	Partial County
Illumination Foundation	Therault House	Families	Anaheim	36	Partial County
Interval House	Emergency Shelter	Domestic Violence	Confidential	75	Partial County
Mercy House	Bridges at Kramer Place	Adults	Anaheim	200	County
Mercy House	Buena Park Emergency Shelter*	Adults	Buena Park	149	Partial County
Pathways of Hope	Via Esperanza	Families	Anaheim	52	Partial County
The Salvation Army	Placentia Navigation Center*	Adults	Placentia	100	Partial County
Central SPA***					
American Family Housing	HB Oasis Homekey	Adults	Huntington Beach	31	County
PATH	Yale Navigation Center	Adults	Santa Ana	425	County
Project Kinship	BHBH Garden Grove Emergency Shelter	Adults	Garden Grove	7	Partial County
Project Kinship	BHBH Santa Ana Emergency Shelter	Adults	Santa Ana	10	Partial County
Volunteers of America	Central Cities Navigation Center*	Adults	Garden Grove	85	Partial County
South SPA					
Family Assistance Ministries	FAMily House	Families	San Clemente	33	Partial County
Friendship Shelter	BHBH Shelter	Adults	Scatter Site	12	Partial County
Friendship Shelter	Alternate Sleeping Location*	Adults	Laguna Beach****	30	Partial County
City Net	BHBH Emergency Shelter	Adults	Scatter Site	50	Partial County
Grandma's House of Hope	BHBH Emergency Shelter	Adults	Scatter Site	32	Partial County

*City Operated Emergency Shelter

**The 13 cities in the North SPA jointly fund two regional shelters located in Buena Park and Placentia. | Fountain Valley, Westminster and Garden Grove jointly fund the Central Cities Navigation Center

***Newport Beach and Costa Mesa jointly fund a shelter in Costa Mesa.

****The City of Laguna Beach is a regional shelter that serves the entire South SPA.

